

Growatt New Energy Technology Limited

Address	Unit 1, The Cromwell Centre, Hainault Business Park, Roebuck Rd, Ilford IG6 3UG
Website	https://www.ginverter.com/
Email	service.uk@growatt.com In most cases, we will reply the email inquiries within 24 working hours.
Support Line	02085006618 Monday -Friday (Excluding Bank Holidays) 9:00 - 18:00 Yuming Hao Service Engineer Email: yuming.hao@growatt.com WhatsApp:+44 7934969957 Eujin Ong Service Engineer Email: eujin.ong@growatt.com WhatsApp:+44 7535467980
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Warranty Claim Inquiry	Jianye Pu Service Engineer Email: jianye.pu@growatt.com WhatsApp:+44 7529797238
Onsite Visit Request & Installer Training Sessions Arrangement	https://www.ginverter.com/support/training Yuanhui Gao Service Engineer Email: yuanhui.gao@growatt.com WhatsApp:+44 7536346941

<p>Wifi Dongle Configuration Inquiry & Firmware Update</p>	<p>Wenbo Zhao Service Engineer Email: jack.zhao@growatt.com WhatsApp:+44 7536206235</p>
<p>Product info</p>	<p>Bill Zhu Product Manager Email: bill.zhu@growatt.com</p>
<p>Working hours</p>	<p>Monday -Friday (Excluding Bank Holidays) 9:00-13:00 & 14:00-18:00</p>
<p>Notice</p>	<p>Please mainly try to reach Growatt UK team by Email or WhatsApp. The phone numbers mainly for installer who is onsite.</p>